



January 21, 2009

Dear Emergency Response Professional,

We are excited to announce that effective Monday, January 26, 2009 at 7am; ambulances will be accepted at Mercy Hospital, Orchard Park Division, operating as the Mercy Ambulatory Care Center (MACC) located at 3669 Southwestern Boulevard in Orchard Park, NY. The New York State Department of Health has recently designated the MACC, as a 2-bed hospital which permits ambulance access to the facility.

Open 24 hours-a-day, 7 days-a-week, the MACC offers emergency services provided under the medical direction of the Buffalo Emergency Associates. The BEA physicians enjoy a long standing relationship with our local doctors as well as throughout Catholic Health in Buffalo. We have installed new technology such as a 16-slice spiral CT scanner, and an electronic medical record to compliment our full range of laboratory and imaging services. The staff at the MACC include highly trained emergency department nurses, intermediate treatment aides, physical therapists, radiology and laboratory technologists and patient access specialists. Our goal is to provide emergency care to those in need with compassion, caring and expertise and provide a link to the comprehensive team of medical specialists, associated with the MACC, Mercy Hospital and Catholic Health. .

Recognizing that every second counts in emergency situations, we are pleased to be able to expand emergency treatment services with ambulance access to the MACC facility. If you have any questions, please contact Maureen Liebler, RN, BSN, and Director of Emergency / Critical Care Services at Mercy Hospital at 828-2071 or Heidi Kirsch, RN, BSN, Nurse Manager of the Mercy Hospital, Orchard Park Division, at 821-4511.

Thank you.

Sincerely,

A handwritten signature in black ink, appearing to read "C.J. Urlaub".

C.J. Urlaub
President and CEO
Mercy Hospital of Buffalo