



County of Erie

CHRIS COLLINS
COUNTY EXECUTIVE

DEPARTMENT OF HEALTH

ANTHONY J. BILLITTIER IV, M.D., FACEP
COMMISSIONER OF HEALTH

TO: All E.M.S. Providers

FROM: Daniel Neaverth, Deputy Commissioner / E.M.S.
Erie County Division of Emergency Medical Services

DATE: July 7, 2009

SUBJECT: Zoll AED Plus Corrective Actions

The Zoll Medical Corporation has identified a potential battery problem in certain Zoll AED Plus, Automated External Defibrillators (AED). The Company has developed a Web Page that can help someone determine if their AED Plus requires a software update.

If you have or know any organization that has one of these units, refer them to <http://www.zollaedplusbatteryhelp.com>. At this website, you can identify if your AED is a candidate for the corrective action by referencing the unit's serial number. If the updated software is required, there are instructions to download and install the software. If you do not have access to the website, you can contact Zoll Technical Support at 1-800-348-9011.

If you should have any questions, please contact us at the E.M.S. office at 681-6070.

Cc Anthony Billittier, IV, MD, Commissioner
Gregory Skibitsky, Commissioner